



6<sup>th</sup> November 2019

Dear Parent/Guardian

### Improving School Communications with ParentMail

Communicating with parents is an important part of what we do, making sure you get the correct information about school news, activities and the things that really matter is something we take great pride in and care a lot about.

Over the last 2 years we have been using Parentmail to send SMS text messages but as our use of technology improves we are now taking this a step further and will now be using ParentMail (a company used by over 6,000 schools) to communicate with parents via email. We foresee in the future that we will also move towards using Parentmail as a way of paying for trips, events etc.....

ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages/emails instantly.
- Have an account simply for school messages (away from your busy email inbox!)
- Connect to other schools, nurseries or clubs that use ParentMail.
- Highlight important messages or archive old messages to make life easier.

Registering with ParentMail is very easy! Later today - you will be sent a text message from ParentMail, when you receive this please just follow the instructions in the message.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we would highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.

If you need any additional information or assistance, please visit the help site:

[www.parentmail.co.uk/help/parenthelp/](http://www.parentmail.co.uk/help/parenthelp/) or if you have not received any contact from ParentMail please contact the school office.

As you know all information is also shared on our website [www.camhillps.co.uk](http://www.camhillps.co.uk) - this is a very 'live' website which continues to be updated daily.

Yours sincerely  
**K. McMaster**  
Principal

65 Carolhill Park, Ballymena, Co. Antrim, BT42 2DG  
T: 028 2565 2940 E: [info@camhillps.ballymena.ni.sch.uk](mailto:info@camhillps.ballymena.ni.sch.uk)  
Principal: Mrs K.M.E. McMaster BEd.(Hons) D.A.S.E. MEd. PQH (NI)

